The Good Neighbor Health Clinics are thriving amid change! Our mission has always been to help those who could not afford medical or dental care. With the implementation of the Affordable Care Act in 2014, we shifted to enrolling as many of our patients as possible in medical insurance while continuing to provide high quality care to those who were uninsured or underinsured.

- The Clinics saw 1,028 patients - 297 were new to the Good Neighbor Medical and Red Logan Dental Clinics.
- 176 Volunteer medical and dental providers saw patients for 1,620 visits
- Our clinics are “high touch” with 2,338 patient interactions in six months, plus we helped with 374 VT Health Connect Consultations

CREATIVE COMMUNITY COLLABORATIONS

The growing problem of opioid addiction gained the public’s attention in 2014. Since 2006, Good Neighbor has partnered with the HIV/HCV Resource Center (formerly Acorn) to host a needle exchange program at the clinic in White River. The HIV/HCV Resource Center reported a dramatic increase in the number of needles exchanged at the Good Neighbor site. During the first quarter of 2014, there were 14,900 needles exchanged, as compared to 1,800 needles for the same period in 2010. People who come in for the needle exchange have the opportunity to receive free HIV/HEPC testing along with information and referrals to treatment programs.

The Good Neighbor Health Clinic collaborated with the Geisel School of Medicine and the Claremont Soup Kitchen to expand a pilot project which offered medical screening to dinner guests at the Soup Kitchen. Good Neighbor physician volunteers were recruited and assigned to this new

Dana Michalovic became the Executive Director July 2014.

Dartmouth student volunteers help clear snow from the access ramp entrance.
service site. The need for care is high in Claremont, and the majority of “Kitchen” patrons are homeless and live at nearby shelters.

The Good Neighbor Health Clinic also formalized an arrangement with the Upper Valley Haven to hold a regular satellite clinic for guests at the Haven’s adult shelter. Under the supervision of Dr. Peter Mason, Geisel School of Medicine students provide medical screening, information and referrals.

The Grafton County Medical Society provided a grant to purchase laptops for use with a new electronic medical record system at Good Neighbor. Shifting from paper to electronic records will be a 12 to 18 month process as nearly 100 medical volunteers will need to be trained and supported through the change in procedures. Dr. Paul Manganiello, Medical Co-Director, is taking on the leadership champion role for this significant volunteer project.

THANKS TO OUR MANY VOLUNTEERS

- Dr Robert Alvarenga
- Amanda Balboni
- Carol Bean
- David Beaufait MD
- Brendin Beaulieu-Jones
- Jeff Bell MD
- Steve Bensen MD
- Joanne Bernard
- Debra Birenbaum MD
- Dr Brooke Blicher
- Carol Brown
- Paul Burchard
- John Butterly MD
- Molly Castaldo
- Lindsay Cate (Biele)
- Margaret Caudill-Slosberg MD
- Rob Cauley
- Richard Clattenburg MD
- Ariane Cooper
- Bridget Curley GSM
- Ellen Daily
- Laurie Delatour GSM
- Ana Maria Dumitru GSM
- Nancy Dumont
- Ellyn Ercolano
- Marc Ernstoff MD
- Christine Fryar
- Tim Gardner MD
- Pat Glowa MD
- Dr Jim Gold
- Beth Gould RN
- Abby Grote
- Naomi Hartov
- Brenda Haynes RN
- Barbara Henzel
- David Hernandez GSM
- Kay Hillinger MD
- Ben Hills
- Judy Hills MD GSM
- Satomi Hinata
- Tiffany Hoang GSM
- Dr. John Holbach
- Dr Joyce Hottenstein
- Casey Hua GSM
- Cathy Johnson RN
- Dr Tom Johnston
- Dr Donald Kalfus
- Tammy Kitzmiller
- Kristine Karlson MD
- Dr Mark Knott
- Donald Kollisch MD
- Dr Toby Kravitz
- Barbara Krinitz
- Escar Kusema
- Don Lacey MD
- Jason Laurita GSM
- Judy Lancer
- Stephanie Leung
- L. Campbell Levy MD
- Jill Lloyd NP
- Jeanette Lorme
- Alexandra Lucas GSM
- Ellen Lynch
- Paul Manganiello MD
- Wendy Manganiello RN
- Michael Mariani
- Peter Mason MD
- Faith Mattison
- Meg Matz RN
- Gretchen Maynard
- Karen Meyers RN
- Kelly Michelson

Dana Michalovic visits Dr. Dave Beaufait at the Mascoma Satellite Clinic. Dr. Beaufait has hosted the clinic in his practice since 2011.

GNHC Medical Director Dr. Paul Manganiello visits with Jan Bunnell, Director, at the Claremont Soup Kitchen, our latest satellite clinic.

Dr. Paul Manganiello talks with Nancy Dumont at the Lebanon Satellite Clinic hosted by Alice Peck Day Hospital.
Board of Trustees 2014

The Board of Trustees of Good Neighbor Health Clinics, Inc is integrated by an engaged group of representatives of the community, most of whom also volunteer at our clinics in various capacities.

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Interim Executive Director
(Feb-June 2014)
Dana Michalovic
Executive Director
(July 2014)

THE RED LOGAN DENTAL CLINIC:
During the first six months of 2014, the dental clinic was able to serve more patients and provided $304,000 worth of free care thanks to the increase in clinic hours by externs and supervising dentists.

TIMBERWOOD COMMONS – Merion Realty Services of Wynnewood, PA purchased this Lebanon apartment complex in 2014 and has generously continued to donate a two-bedroom apartment for the dental extern program. This is a significant community donation and we can only say THANK YOU, THANK YOU!!!

I chose to join the Good Neighbor Health Clinics in July of 2014 because of the unique way this organization provides medical and dental care to Upper Valley residents who would otherwise go without. True to the Incorporator’s vision of 22 years ago, The Good Neighbor Medical Clinic and the Red Logan Dental Clinic reach out to people who are struggling financially and who might well put their own care last. Volunteer physicians and dentists act as proctors for medical and dental students while providing care. The Clinics have a culture of taking care of those in need while also being a continuous learning environment.

The Clinics continue to grow, offer new programs and strengthen existing programs. Smoking cessation, diabetes education, asthma management, cancer screening, screening for alcohol mis-use and preventative dental workshops are a few of our focus areas. We could not accomplish this work without the generous support of area individuals and foundations. If you have been a past supporter, thank you. If you have not yet made a contribution to the Good Neighbor Health Clinics, please consider doing so. We are open Monday – Friday during daytime hours and often during the early evening hours as well. Please come by, meet staff and volunteers, and have a tour of the clinics.

I look forward to meeting you in 2015.

Dana Michalovic
Executive Director
January–June 2014 FINANCIAL REPORT

INCOME

**Individuals** ........................................... $34,057
**VT Coalition of Clinics for the Uninsured (VCCU)** & Other Grants ........................................... 77,439
**Foundations & Misc. Organizations** .................. 19,750
**Rental Income (VT State Dental Clinic)** ............. 17,600
**Hospitals** ............................................... 5,455
**Special Events** ......................................... 5,000
**Churches** ................................................ 4,125
**Businesses** ............................................... 3,511
**Investment Income** ..................................... 1,163
**In-kind Donations** ...................................... 132
Total Income ............................................... $168,232

Expenses

**Salaries and Wages** .................................... $139,379
**Payroll Taxes & Expenses** ............................. 17,781
**Employee Benefits** ..................................... 16,230
**Supplies (dental, medical, office)** .................... 13,614
**Depreciation** ........................................... 10,966
**Utilities** .................................................. 11,151
**Navigator Expenses** ................................... 8,274
**Professional Fees (bookkeeping, tax preparation)** .... 7,935
**Contract Services** ....................................... 7,854
**Development/Fundraising/Strategic Planning** ....... 7,274
**Repairs and Maintenance of Property & Equipment** .. 6,831
**Patient Assistance** ...................................... 4,632
**Volunteer Expenses** .................................... 3,348
**Computer Expense** ..................................... 2,287
**Other (travel, bank fees, board, in-kind, dues & advertising)** 3,347
**Postage** .................................................. 1,402
**Equipment Leasing** ..................................... 1,329
**Insurance** ............................................... 1,197
**Printing** .................................................. 804
Total Expenses ............................................ $265,635
Net Income .................................................. $(97,403)

It is important to note that a large percentage of the GNHC income is received at the end of each calendar year. Moving to a fiscal year beginning on the first of July will allow income and expenses to have a smoother year over year comparison. The 2014 “short year” loss of $97,403 is partly offset by the gain of $50,363 in 2013.

Volunteers, continued
Brenda Moore RN
David Nierenberg MD
Joan Nierenberg
Dr Patrick Noble
Connie O’Leary RN
Dale Parker CMT
Nancy Patton
Sujata Paudel
Jeff Pederman
Matt Postler
Jean Proehl
David Qian GSM
Ann Raynolds PsyD
Michael Rea
Laurie Reed MD
Chris Reese GSM
Janine Reeves
Elizabeth Richey
Elizabeth Riley
Lois Roland
William Rusenblatt
John Sanders MD
Kristi Saunders MD
Anne Sapiho RN
Deborah Scott MD
Lorraine Sevigny
Lisa Simon
Carmen Sleeper RN
Amy Somerset
Adam Sorscher MD
Dr Ron Spaulding
Dr Peggy Stone
Lynne Sudlow
Chuck Surat RN
Trina Tatro
Nancy Tehan RN
Vijay Thadani MD
Deborah Thonton RN
Kristine Torres-Lockhart
Sandy Towne
Jack Turco MD
Renee Vebell
Brenda Walker
Tina Weigel
Richard Whiting MD
Suzanne Whiting RN
Heather Wittmann PA
Robert Wortmann MD
Xing Li GSM
Dr Richard Yoshikawa
Sarah Young
Ashley Zurawel